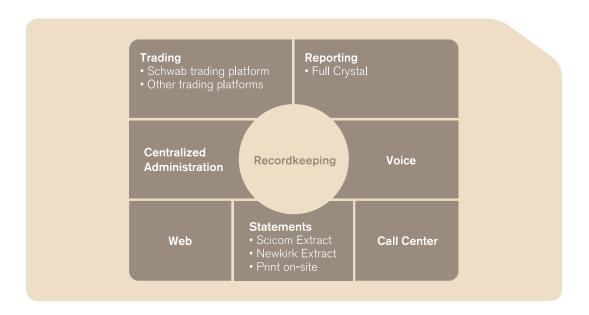# Schwab Retirement Technologies®
Application Service Provider (ASP)

Schwab Retirement Technologies® (Schwab RT) offers the Application Service Provider (ASP) option, a technology outsourcing solution for plan administrators who want to outsource both their software and their hardware technology needs to Schwab.

The ASP option takes full advantage of Schwab RT's most current solutions for Recordkeeping, Call Center, Web and Voice. By adopting the ASP option, plan administrators can significantly reduce the overall costs and complexity of internal recordkeeping administration.

Trading
• Schwab trading platform
• Other trading platforms

Reporting
• Full Crystal

Centralized Administration

Recordkeeping

Voice

Web

Statements
• Scicom Extract
• Newkirk Extract
• Print on-site

Call Center

Benefits

Reduce Overall Costs—On average, plan administrators estimate that they spend 25% of their annual revenue on IT resources such as software and hardware upgrades, license fees, staffing needs, network connections, security and backup recovery for their record-keeping software. With Schwab RT ASP, IT expenses can be avoided.

Spend More Time Growing Business—The Schwab RT ASP solution helps plan administrators become more competitive and current with the latest technology and product support. Schwab RT operates and maintains the hardware and software for the ASP solution, so you can concentrate on what you do best: relationship building, administration and customer service.

Reduce Risk with Disaster Recovery—Schwab RT maintains state-of-the-art hardware systems offering automated failover, business resumption, disaster recovery, and offsite storage of nightly data backups. All software is compliant and upgraded quarterly. Schwab RT guarantees a 99% uptime.

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Obtain Flexibility—Schwab RT hosts the Recordkeeping, Web, Call Center, and Voice applications on an open architecture to easily accommodate plan administrators with unique business models.

Achieve a Variable Cost Structure—As you grow, Schwab grows with you. The ASP option offers pure scalability with a varied cost structure based on the number of active participants in the plan. Schwab RT maintains and modifies the technology so you do not need to.

Maintain Control—Schwab RT configures, runs, maintains and upgrades systems so you can administer your own plans from your own location. The servers are current and operational, so you can trust that you will have product access day or night. Because Schwab RT manages your recordkeeping technology, you can count on simple installations and quick upgrades.

ASP at a Glance

About Schwab RT ASP
Leverage Schwab's Security Guarantee for Participant Accounts traded at Schwab

Schwab Core Competency
- Tier 1 Application Support
- Experts in application & environment support
- Dedicated resources for support and upgrades
- 24X7 Monitoring

Facilities
- Primary – Richfield, Ohio
- Hot Site – Chandler, AZ

Data Center
- Multiple UPS units and generators
- Controlled access
- Redundant communication lines
- 24/7 facility and security monitoring (both onsite and offsite)
- 24/7 on call staff
- Daily backups with offsite storage

Clustered Environments
- Load balancing and redundancy
- No single point of failure

Capacity on Demand
- Scale for your growing business
- System and database upgrades included (i.e. SQL 2008 Enterprise)

Leverage Schwab's ASP SSAE Certification

Business Continuity & Resiliency
- Full environment
- Patched to stay in sync with production environment
- Data replicated hourly
- Tested annually

99.9% uptime Guarantee

Contact Us

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